



C100 HDS

Digital Broadcast Console

V3.0/11 Software Update and Install Notes

Applicable to upgrades from V3.0/3 onwards

Packing List

Please check that the V3.0/11 Software Upgrade Kit (706C100LQ) contains the following items:

- | | | |
|---|--|------------------------------------|
| I | V3.0/11 Update Notes | (this document) |
| I | C100 HDS Software Disk (DVD-ROM) | P996C100D
(or website download) |
| I | Software Licence String
<i>(redundant systems will require two licence strings)</i> | P996C120D |

If any of the listed items are missing, please contact your local SSL representative before attempting the upgrade

This document contains essential information – please read it carefully before making any attempt to upgrade the system

Solid State Logic

S O U N D | | V I S I O N

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to change the features and specifications described herein without notice or obligation

E&OE

Introduction

This document describes the new features, new options and bug fixes incorporated in the V3.0/7 software upgrade and details the hardware and software installation procedure required to update your system to this latest release of C100 HDS software.

Please note that this release is only applicable to those systems that have previously been installed with V3.0/3 or greater software and that have had the new 256 channel Blackrock DSP card installed.

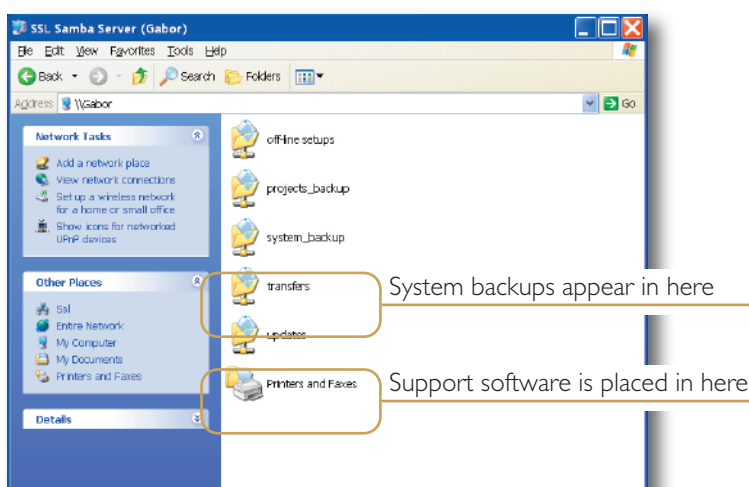
Do not apply power to – or re-start – the Blackrock processor with the C100 HDS Software Disk in the processor's DVD drive; doing so will force a complete system re-install!

Assumptions

The following points are assumed in these installation instructions:

- A1. This installation procedure details installation of new software and hardware on a running system, not a fresh installation.
- A2. During commissioning/installation of the C100 HDS system, at least one networked computer within the studio facility – ideally located in the same room as the console – will have been configured to communicate with the system. Access to one of these computers will be required to run the software installation process. This will be referred to in the following text as the '**networked computer**'.
- A3. The network IP Address that has been assigned to the C100 HDS system will be required. If you do not know either of these details, please contact your IT or Studio Maintenance Department.
- A4. The **networked computer** used for this installation should have an SSH client installed ('PuTTY', for example). This program will be used to communicate with the C100 HDS system – login as 'sbc' using 'server' as the password. If you are unsure how to run this program, or the default password has been changed, please contact your IT or Studio Maintenance Department. This computer must also be fitted with a DVD ROM drive.
- A5. Backing up of the current system and installation of the new software will require that the **networked computer** has access to the folders exported by the C100 HDS system. This can be achieved as follows:
 - a. Click on 'Run' in the Windows Start menu.
 - b. In the 'Run' box, type '\\<IP_Address> <CR>'

Where: '\\' indicates that we wish to mount a file share,
'<IP_Address>' is the IP Address of the C100 HDS system,
'<CR>' indicates the 'Return' key on the computer keyboard.
 - c. At the resulting login prompt, enter the username ('sbc') and password (the default for this login being 'sbc123'). This will result in a view of the shared folders on the C100 HDS system, similar to that shown below:



Software Installation on a Single Blackrock System

This installation procedure applies to single Blackrock systems only – the process for redundant systems is slightly different and so is detailed separately on page 4.

1. Check the contents of the Software Upgrade Kit against the packing list; if there are any omissions, please contact your local SSL office before proceeding further.

Archiving the System Disk

2. As with all software installations, we strongly advise you to generate a 'mirror' copy of the CI00 HDS System Disk before proceeding. Open the SSH client on the **networked computer** and login to the CI00 HDS system (ref. **Assumption A4.**). Once you are logged in (as user 'sbc'), type:

```
backup_system_disk <CR>
```

This will create a time and date stamped backup file in the 'system_backup' folder.

The backup process copies the entire CI00 HDS System Disk and so will take a considerable time (≈15min) to complete. It is of course also recommended that any backups created are stored off-line elsewhere.

3. To ensure that sufficient space is still available to contain the upgrade, type:

```
df -h /home <CR>
```

Check that the percentage used is less than about 90%. If it is higher, consider removing any old backups from the 'system_backup' folder.

Installing the Support Software

4. Place the CI00 HDS Software Disk in the DVD drive in the **networked computer** and open a window that displays the contents of the DVD – *do not place the software disk in the DVD drive on the Blackrock processor!*
5. Locate the 'updates' folder within the folders exported by the CI00 HDS system (ref. **Assumption A5.**).
6. On the DVD, open the 'C100_V3_0_11 Updates' folder and drag the following three .rpm files from the DVD into the 'updates' folder:

- kernel *SBC kernel and associated modules*
- ssl_console_files *Blackrock system software and files*
- ssl_host_tools *SBC support files and applications*

7. Once the .rpm files have been copied, return to the SSH client and type:

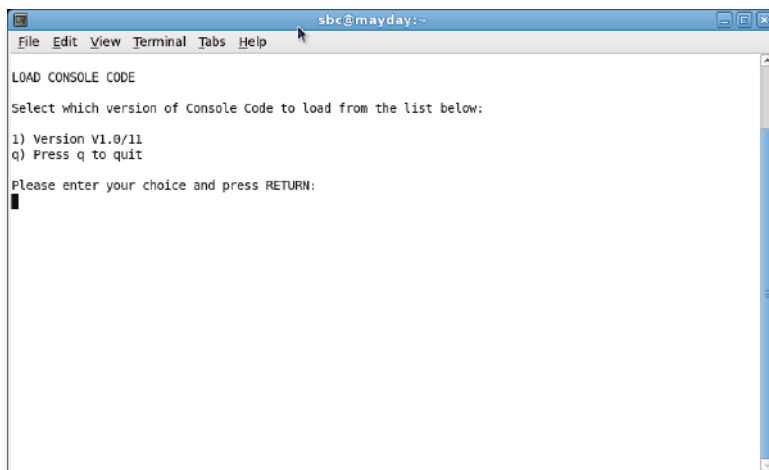
```
install_updates <CR>.
```

This will unwrap and install each of the .rpm archives. Follow the on-screen instructions to install them. Ignore any error messages printed to the terminal during this time.

Installing the C100 HDS System Software

- Once the files are installed the system code will need to be copied to the flash memory on the Blackrock processor's PCIe card. At the terminal prompt typing `load_console_code <CR>` will result in a list of software versions similar to that shown here.

Select the version of code you wish to install by entering the number next to the software version, eg. 1 <CR> in the illustration opposite. The system code will now be copied to the flash device on the PCIe card. A percentage indicator on the terminal will provide an indication as to how far through the process the system is. On completion a prompt will request a key on the keyboard be pressed to shutdown 'p' or reboot 'r' the Blackrock processor – it is recommended that at this point the Blackrock processor be shutdown and re-powered if possible.

A screenshot of a terminal window titled 'sbc@mayday:~'. The window contains the following text:

```
LOAD CONSOLE CODE
Select which version of Console Code to load from the list below:
1) Version V1.0/11
q) Press q to quit
Please enter your choice and press RETURN:
█
```

Enabling the New System

- When the system has fully booted, a pop-up will appear on screen inviting you to enter a Software Licence string and so enable the software.

You will not be able to use the console until the Software Licence has been accepted.

Open the Software Licence envelope containing your Licence string and type this carefully using the on-screen keyboard. Once the system has verified the validity of the Licence, a Software Licence Agreement will appear on-screen. Stab on the 'I Agree' box at the top of the pop-up to complete the licensing procedure. Reboot the processor to ensure the licence is correctly read.

- Remember to store the Software Licence string in a safe place along with the C100 HDS Software Disk.

Once the update is complete and the console has rebooted, any Windows workgroup the Blackrock has been assigned to may need to be reassigned (updates performed by the SSL Host Tools package may erase various parts of the network integration settings) – you may need to contact your contact your IT or Studio Maintenance personnel to check this.

Software Installation on a Redundant Blackrock System

Installation of software and support files on a redundant Blackrock system must be performed on one processor at a time with the other processor powered down. Do not attempt this process with both units running!

1. Check the contents of the Software Upgrade Kit against the packing list; if there are any omissions, please contact your local SSL office before proceeding further.

Archiving the System Disk

2. As with all software installations, we strongly advise you to generate a 'mirror' copy of the CI00 HDS System Disk before proceeding. Open the SSH client on the **networked computer** and login to the CI00 HDS system (ref. **Assumption A4.**). Once you are logged in (as user 'sbc'), type:

```
backup_system_disk <CR>
```

This will create a time and date stamped backup file in the 'system_backup' folder.

The backup process copies the entire CI00 HDS System Disk and so will take a considerable time (≈15min) to complete. It is of course also recommended that any backups created are stored off-line elsewhere. This must be done separately for both Blackrock processors – but this can be done on both processors simultaneously.

3. To ensure that sufficient space is still available to contain the upgrade, on each system type:

```
df -h /home <CR>
```

Check that the percentage used is less than about 90%. If it is higher, consider removing any old backups from the 'system_backup' folder.

Installing the Support Software

4. Ensure that the slave Blackrock processor has been powered down. Proceed through the following steps on the master processor first.
5. Place the CI00 HDS Software Disk in the DVD drive in the **networked computer** and open a window that displays the contents of the DVD – *do not place the software disk in the DVD drive on the Blackrock processor!*
6. Locate the 'updates' folder within the folders exported by the CI00 HDS system (ref. **Assumption A5.**).
7. On the DVD, open the 'C100_V3_0_11 Updates' folder and drag the following three .rpm files from the DVD into the 'updates' folder:

- kernel *SBC kernel and associated modules*
- ssl_console_files *Blackrock system software and files*
- ssl_host_tools *SBC support files and applications*

8. Once the .rpm files have been copied, return to the SSH client and type:

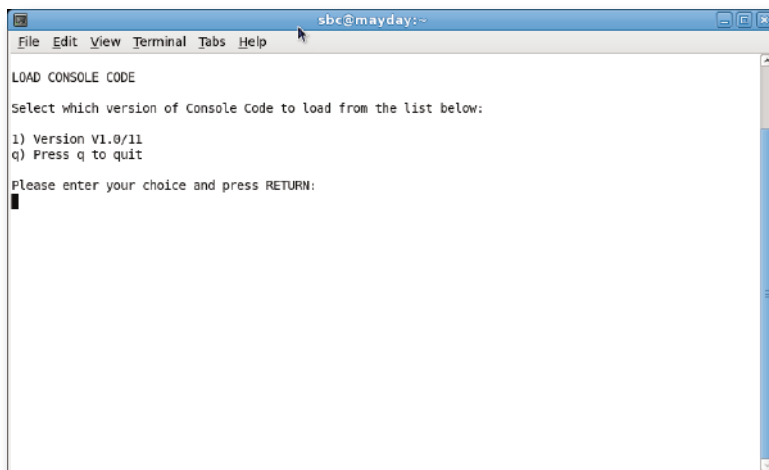
```
install_updates <CR>.
```

This will unwrap and install each of the .rpm archives. Follow the on-screen instructions to install them. Ignore any error messages printed to the terminal during this time.

Installing the CI00 HDS System Software

9. Once the files are installed the system code will need to be copied to the flash memory on the Blackrock processor's PCIe card. At the terminal prompt typing `load_console_code <CR>` will result in a list of software versions similar to that shown here.

Select the version of code you wish to install by entering the number next to the software version, eg. 1 <CR> in the illustration opposite. The system code will now be copied to the flash device on the PCIe card. A percentage indicator on the terminal will provide an indication as to how far through the process the system is. On completion a prompt will request a key on the keyboard be pressed to shutdown 'p' or reboot 'r' the Blackrock processor – it is recommended that at this point the Blackrock processor be shutdown and re-powered if possible.



Enabling the New System

10. When the system has fully booted, a pop-up will appear on screen inviting you to enter a Software Licence string and so enable the software.

You will not be able to use the console until the Software Licence has been accepted.

Open the Software Licence envelope containing your Licence strings. Each processor will have a different licence; match the 5 digit PAL id. given with the licence to the Blackrock network ID on the sticker on the front face of the Blackrock unit and type this in carefully using the on-screen keyboard. Once the system has verified the validity of the Licence, a Software Licence Agreement will appear on-screen. Stab on the 'I Agree' box at the top of the pop-up to complete the licensing procedure. Reboot the processor to ensure the licence is correctly read.

11. Power down the master Blackrock processor and power up the slave processor, such that only the slave processor is on and running. Repeat this process from Step 2. for the slave processor.
12. Once all updates have been performed, re-boot both processors together.
13. Remember to store the Software Licence strings in a safe place along with the CI00 HDS Software Disk.

Once the update is complete and the console has rebooted, any Windows workgroup the Blackrock has been assigned to may need to be reassigned (updates performed by the SSL Host Tools package may erase various parts of the network integration settings) – you may need to contact your contact your IT or Studio Maintenance personnel to check this.

Bug Fixes

The following is a list of the major bugs fixed or resolved in this release:

- Rapidly switching between layers which contain DAW channels no longer causes a console crash.
- The DAW network port on the Blackrock PCI card (NET2) is now allocated an IP address other than 0.0.0.0 to resolve a problem connecting to Windows 7 machines. By default the port settings will be:

Master/Standalone Processor

```
IP address 192.168.1.2
subnet mask 255.255.255.0
gateway 192.168.1.1
```

Slave Processor

```
IP address 192.168.1.3
subnet mask 255.255.255.0
gateway 192.168.1.1
```

The network port on your DAW should be configured for the following settings for correct operation:

```
IP address 192.168.1.5
subnet mask 255.255.255.0
gateway 192.168.1.1
```

If for any reason you need to change the IP settings on the PCI card you can go to the 'spanner' menu, stab status bar, select terminal and type `mos<cr><cr>`.

At the `CMD>` prompt type `daw_ip<cr>`. From this module the following options are available:

<code>SETDNS</code>	set DNS if fixed IP
<code>SETGATE</code>	set IP gateway if fixed IP
<code>SETMASK</code>	set IP mask if fixed IP
<code>SETIP</code>	set IP address if fixed IP
<code>SHOW</code>	shows TCP/IP info

When entering an IP address use a space not a dot to separate each octet.

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